

## Kosovo Improvement Through Education (KITE)

The Kosovo Improvement Through Education (KITE) program aims to facilitate short- to medium-term improvements in business and NGO performance to offset the impact of the global financial crisis. These improvements will be a direct result of targeted, specific, and individualized trainings for staff members from Kosovar business and NGOs. The ultimate goal of the KITE program is to provide businesses and NGOs with the tools necessary to successfully grow their businesses, increase the quality and quantity of services and products provided, and increase their workforce.



Fondacioni i Kosovës për Shoqëri të Hapur  
Kosovska Fondacija za Otvoreno Društvo  
Kosovo Foundation for Open Society

**FUNDING SOURCE:** Kosovo Foundation for Open Society (KFOS)

**ELIGIBLE PARTICIPANTS:** Staff of Kosovar businesses and NGOs that would benefit from technical and industry-specific trainings.

**FELLOWSHIP INFORMATION:** Businesses and NGOs will be asked to complete a needs assessment, and identify and nominate staff members who would benefit from specific, targeted trainings.

**TYPES OF TRAINING AVAILABLE:** Programs will be directed toward helping businesses and NGOs to upgrade their management and technical capacities with the goal of enhancing competitiveness and creating more jobs. Trainings will be designed based on the participants' needs, but will likely focus on information technology, major donor fundraising, strategic planning, governance, communications, budgeting, risk management, etc.

- **Professional development courses at overseas universities, community colleges or training institutes for up to six months:** These educational opportunities will provide Kosovar staff with focused, applicable, and highly technical knowledge about a particular subject. Staff with return to their businesses or organizations with the knowledge required, for example, to operate or repair machinery, implement a new business practice, or oversee expansion into a related field of activity.
- **1-2 week individualized, in-country coaching sessions:** These trainings will help business or organizations that have relevant technical expertise, but lack the strategic vision to implement it properly.
- **Tailored, short-term, in-country training courses:** If a number of business or organizations display a need for a particular skill, an expert will be brought to Kosovo to conduct an in-country training.

For more information on the Kosovo Improvement Through Education (KITE) program, e-mail Saroj Siegler at [ssiegler@americancouncils.org](mailto:ssiegler@americancouncils.org) or the Pristina office at [kite@americancouncilssee.org](mailto:kite@americancouncilssee.org).